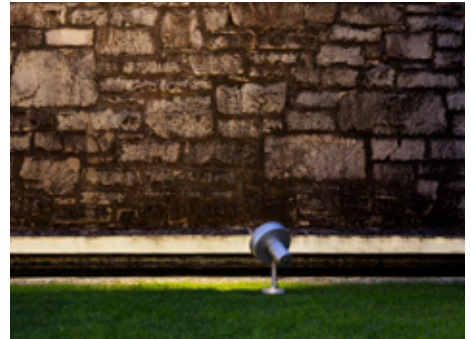


# Warranty

landscapeforms®



## Standard Landscape Forms Site Furnishings

Your complete satisfaction and future business are our goals. Standing behind our products has been a cornerstone of our commitment to quality and service since our founding in 1969. Our products will satisfactorily perform their intended function, under normal conditions, for many years. For our Cochran and Morrison product, we define normal conditions as presence within protected public spaces, such as on corporate campuses or in community courtyards. If you are ever dissatisfied with one of our products, please contact us and let us demonstrate our commitment.

Landscape Forms, Inc. warrants all products (other than noted exceptions) to be free from defects in material and/or workmanship for a period of three (3) years from date of invoice. Note exceptions: Products provided by our partners Santa & Cole Urbidermis, Escofet, TUUCI, Legrand, and StruXure Outdoor are covered by their individual warranties. This warranty does not apply to damage resulting from accident, alteration, misuse, tampering, negligence, or abuse. Landscape Forms, Inc. will, at its option, repair, replace, or refund the purchase price of any items found defective upon inspection by an authorized Landscape Forms, Inc. service representative.

## Landscape Forms Lighting

LED lighting products are warranted for a period of six (6) years. Noted exceptions: Solar products are warranted for three (3) years. This warranty does not apply to damage resulting from accident, alteration, misuse, tampering, negligence, or abuse. Landscape Forms, Inc. will, at its option, repair, replace, or refund the purchase price of any items found defective upon inspections by an authorized Landscape Forms, Inc. service representative.

## Upfit

### Upfit Structure

StruXure Outdoor warrants all Upfit support components (posts, gutters, louvers, and beams) to be free from defects in material and/or workmanship for a period of fifteen (15) years from the date of installation. This warranty does not apply to damage resulting from accident, alteration, misuse, tampering, negligence, or abuse.

### Upfit Power

StruXure Outdoor warrants all Upfit power components (motor, power supply, receiver, and electronic controls) to be free from defects in material and/or workmanship for a period of five (5) years the date of installation. This excludes batteries. This warranty does not apply to damage resulting from accident, alteration, misuse, tampering, negligence, or abuse.

**Note:** All electric components are warranted subject to the wire connections being protected and to the electric controls being installed in a waterproof box, in accordance with the relevant codes, and protected from water and other weather conditions and subject to operating the motorized opening system to full opening and closing at least twice a month.

**Note:** Warranty for lighting fixtures will vary by product.

### Upfit Panel and Accessories

Landscape Forms warrants all Upfit panels (glass, green, louvered, slatted) and accessories (bike rack, tables) to be free from defects in material and/or workmanship for a period of three (3) years from date of invoice. This warranty does not apply to damage resulting from accident, alteration, misuse, tampering, negligence, or abuse. Landscape Forms, Inc. will, at its option, repair, replace, or refund the purchase price of any items found defective upon inspection by an authorized Landscape Forms, Inc. service representative.

# Warranty

landscapeforms®



## Santa & Cole Urbidermis

Santa & Cole Urbidermis, guarantees the composition and performance features of all material that shape the product for a period of three years. The guarantee covers defects due to product quality. The guarantee excludes defects caused by reasons beyond the normal exposure and usage of the product. Electrical components including LED boards and electronic drivers are guaranteed for a period of five (5) years. Santa & Cole Urbidermis compels itself to modify and/or replace the material considered faulty following the present guarantee, without any cost to the property and in a maximum term of three (3) months up to the fault notification. In case of not accomplishing this term, we compel the payment of the modification and/or replacements made by third persons. This guarantee will enter into force up to the delivery date of the product. We issue the present guarantee at Santa & Cole Urbidermis in Barcelona, 1 June, 2010.

## Escofet

ESCOFET warrants the durability of its product for a period up to five (5) years for concrete products. For their accessories/ elements made of other materials (not concrete), the standard warranty is a period of two (2) years from the date of invoice. The warranty covers the repair or replacement of the product or components at no charge. Notwithstanding, this warranty does not cover damages to ESCOFET products resulting from unloading; handling; installation; abuse; exposure to paint, liquids or corrosives; or any other damage not attributable to ESCOFET. The warranty shall also be void if ESCOFET products are tampered with, handled, removed or modified by persons not authorized by ESCOFET; or if the product has not been properly maintained by the customer.

## TUUCI

### Ocean Master™, Plantation™, Ocean Master and Plantation MAX™ Umbrellas

**15-years:** Entire frame structure, including mast, hubs, struts, brackets and hardware.

**10-years:** SUNBRELLA® and other TUUCI Tuff Skin marine-grade fabric

**5-years:** Frame finishes, including powder coat and TUUCI's exclusive Aluma-TEAK™ Manual lift systems and related components, including gear boxes and worm drives

### Bay Master™ and Bay Master MAX™ Umbrellas

**5-years:** Entire frame structure, including mast, hubs, canopy ribs and hardware SUNBRELLA® and other TUUCI Tuff Skin furniture-grade fabric

**10-years:** SUNBRELLA® and other TUUCI Tuff Skin marine-grade fabric

### Stingray™ Shade Umbrellas

**10-years:** SUNBRELLA® and other TUUCI Tuff Skin marine-grade fabric

**5-years:** Entire frame structure, including trellis walls, trellis roof, beams and columns.

## Legrand

Legrand Wiremold warrants, to the original purchaser or owner only, that the Products are substantially free of defects in material and workmanship under normal use and service, for a period of one (1) year from the date of original installation or two (2) years from the date of purchase, whichever is sooner. This limited warranty applies only to Products that have been installed properly in accordance with installation instructions supplied by Wiremold and any applicable codes and standards.

# Warranty



## Legrand (cont.)

This limited warranty is void and Wiremold shall not be liable for any damages or held responsible for the quality, performance or safety of Products that have been repaired, altered or tampered with outside of Wiremold facilities or that have been intermixed (used within a system) with products or materials not approved by Wiremold, or that have been subjected to accident, negligence, misuse or abuse.

Wiremold's sole obligation (and the sole and exclusive remedy of the purchaser or owner of the Product) with respect to any Products that are shown to be defective shall be the repair or replacement of the defective Products, at the sole option of Wiremold. Returned Products will not be accepted unless Wiremold is notified and authorizes the return prior to shipment.

***The warranties above are in lieu of all other warranties, express, implied or statutory; including, but not limited to the implied warranties of merchantability and fitness for a particular purpose, and warranties arising from course of dealing or usage of trade, all of which are hereby waived by distributor and disclaimed by Wiremold.***